ESSENTIALS OF

EDUCATIONAL PSYCHOLOGY



Essentials of Educational Psychology

Big Ideas to Guide Effective Teaching

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Library of Congress Cataloging-in-Publication Data

Names: Ormrod, Jeanne Ellis, author. | Jones, Brett D., author.

Title: Essentials of educational psychology: big ideas to guide effective teaching / Jeanne Ellis Ormrod, University of Northern Colorado, Emerita, Brett D. Jones, Virginia Tech.

Description: Sixth edition. | Hoboken : Pearson, [2023] | Includes

bibliographical references and index.

Identifiers: LCCN 2021042085 | ISBN 9780136817826 (paperback) | ISBN

9780136817628 (ebook)

Subjects: LCSH: Educational psychology—Textbooks. Classification: LCC LB1051 .O663 2023 | DDC 370.15—dc23 LC record available at https://lccn.loc.gov/2021042085

ScoutAutomatedPrintCode



Rental

ISBN-10: 0-13-681782-3

ISBN-13: 978-0-13-681782-6

To Olivia, Miles, and Jack Fox (from Jeanne)



and To Mia and Jack Jones (from Brett)



About the Authors



Jeanne Ellis Ormrod received her A.B. in psychology from Brown University and her M.S. and Ph.D. in educational psychology from The Pennsylvania State University. She earned licensure in school psychology through postdoctoral work at Temple University and the University of Colorado at Boulder and has worked as a middle school geography teacher and school psychologist. Dr. Ormrod was Professor of Educational Psychology at the University of Northern Colorado (UNC) until 1998 and is currently Professor Emerita in UNC's School of Psychological Sciences. She has published and presented extensively on cognition and memory, cognitive development, instruction, and related topics but is probably best known for this book and four others: Human Learning (currently in its 8th edition); Educational Psychology: Developing Learners (10th edition, coauthored with Eric Anderman and Lynley Anderman); Child Development and Education (coauthored with Teresa McDevitt, currently in its 7th edition); and Practical Research (coauthored with Paul Leedy, currently in its 12th edition). After raising three children (two of whom have become teachers themselves), she now lives in New Hampshire with her husband, Richard. Within the past few years, she has had the good fortune to visit schools in diverse cultural settings, including Rwanda, Tanzania, Thailand, Malaysia, and Peru's Amazon region.



Brett D. Jones is Professor of Educational Psychology in the School of Education at Virginia Tech (Virginia Polytechnic Institute and State University). He received his B.A.E. in architectural engineering from The Pennsylvania State University and his M.A. and Ph.D. in educational psychology from the University of North Carolina at Chapel Hill. Dr. Jones has held faculty positions as an educational psychologist at Duke University, the University of South Florida St. Petersburg, and Virginia Tech. He has taught over 20 different types of university courses related to motivation, cognition, and teaching strategies. Dr. Jones has also conducted workshops and invited presentations at many universities and has presented more than 150 research papers at conferences. His research, which includes examining instructional methods that support students' motivation and learning, has led to more than 100 research articles, several book chapters, and two other books (Motivating Students by Design: Practical Strategies for Professors and The Unintended Consequences of High-Stakes Testing, the latter of which was coauthored with M. Gail Jones and Tracy Hargrove). He and his wife stay busy with their two children, who enjoy school, athletics, and cheering for the Hokies, Nittany Lions, and Tar Heels.

Preface

About This Book

Welcome to the interesting field of educational psychology! We're excited to share with you the many psychological concepts and principles that are related to teaching and learning. Our goal in writing this book was not only to make these concepts and principles easy to understand but also to provide readers with research-based teaching strategies that they could use to help their students learn in a developmentally appropriate manner.

Two primary characteristics distinguish this book from most other educational psychology textbooks: its shorter length and its organization into "Big Ideas." We used the word *Essentials* in the title of the book because we've distilled the many ideas in educational psychology down to the essential, big ideas. As a result, this book has only 10 chapters instead of the 15 chapters or so that are typical in many educational psychology textbooks. This shorter book allows students to spend more time understanding concepts in-depth instead of covering more topics in less depth. For example, in a 15-week course, instructors could spend two weeks on some chapters instead of just one. Or, they could provide supplementary readings or case studies to delve deeper into some of the chapter topics.

With respect to the book's organization, each chapter is divided into about four *Big Ideas* that are further divided into important principles and teaching strategies. Organizing the book's chapters by *Big Ideas* focuses students on the most important educational psychology ideas and teaching strategies. The traditional approach to teaching and writing about educational psychology is to cover one theory at a time, explaining its assumptions and principles and then identifying implications for educational practice. But in our extensive experience in teaching educational psychology to college students, we've had success in teaching our courses differently, focusing more on commonalities than differences among theories. In fact, although researchers from different traditions have approached human cognition and behavior from many different angles, they sometimes arrive at more or less the same conclusions. The language they use to describe their observations is often different, to be sure, but beneath all the terminology are certain nuggets of truth that can be remarkably similar. We've tried to integrate these ideas from many theoretical perspectives into what is, for us, a general set of principles and strategies that educational psychology *as a whole* can offer teachers.

Chapter 1 introduces readers to how teachers can develop expertise, how they can use research findings, and how readers can implement strategies to learn and study more effectively. Chapters 2, 3, and 4 focus on many different factors that can affect learning, including the brain, cognition, memory, complex cognitive processes (e.g., self-regulation, transfer, problem solving), and the social and cultural environments in which the learning takes place. We then consider the effects of motivation (Chapter 5) and development (Chapters 6 and 7) on students' learning and achievement. The last three chapters of the book build on the earlier ones to offer recommendations for instruction (Chapter 8), class-room management (Chapter 9), and assessment (Chapter 10).

Pedagogical Features

The book includes a variety of features that can help readers better understand, remember, and apply what they're reading. These features are provided here in a bulleted list along with an example of each.

• **Big Ideas:** Each chapter begins with about four *Big Ideas*—overarching principles that provide a general organizational scheme for the chapter's content.



Big Ideas to Master in this Chapter

- **4.1** Learners' behaviors and cognitive processes are influenced by the specific stimuli and consequences in their immediate environment.
- **4.2** Learners co-construct their knowledge with others.
- **4.3** The cultural and societal contexts in which learners grow up also influence their behaviors and cognitive processes.
- 4.4 Although various environmental contexts influence learners and their development, so, too, do learners influence the environments in which they live and grow.
- Case Studies: Immediately following the list of Big Ideas presented at the beginning of each chapter is a *Case Study* that introduces some of the ideas and issues that we address in the chapter. Throughout each chapter, we periodically revisit the case to offer new insights and interpretations.

Case Study: Why Jack Wasn't in School

Jack, a Native American seventh-grader, lived in the Navajo Nation in the American Southwest. Although he enjoyed school, worked hard in his studies, and got along well with classmates, he'd been absent from school all week. In fact, he'd been absent from home as well, and his family (which didn't have a telephone) wasn't sure exactly where he was. Jack's English teacher described the situation to Donna Deyhle, an educator who had known Jack for many years:

That seventh-grader was away from home for 5 days, and his parents don't care! . . . Almost one-third of my Navajo students were absent this week. Their parents just don't support their education. How can I teach when they are not in my classes?

A few days later, Jack's sister explained why her parents had eventually begun to look for Jack:

He went to see [the film] Rambo II with friends and never came home. If he was in trouble we would know. But now the family needs him to herd sheep tomorrow.

It was spring—time for the family to plant crops and shear the sheep—and all family members needed to help out. Jack's whereabouts were soon discovered, and the family stopped by Donna's house to share the news:

Jack's dad said, "We found him." His mother turned in his direction and said teasingly, "Now maybe school will look easy!" Jack stayed at home for several days, helping with the irrigation of the corn field, before he decided to return to school.

Before you continue, please answer the following questions:

- 1. Did you interpret Jack's absence from school in the same way his English teacher did, concluding that "his parents don't care" about his education? If so, how might your own cultural background have influenced your conclusion?
- 2. Like most parents, Jack's mother and father cared deeply about his school achievement and general well-being. What alternative explanations might account for their behaviors in this situation?

Guiding Principles and Key Strategies: Boldfaced Guiding Principles and Key Strategies
are provided throughout the chapter to highlight key principles and concrete recommendations that can guide teachers in their decision making and classroom practices.

Help students avoid mental sets when engaging in creative problem solving.

To avoid *mental sets* that exclude potentially effective approaches and solutions, it's helpful to encourage students to encode situations and problems in multiple ways, as demonstrated by these examples:

• See for Yourself exercises: We often put readers themselves in the position of a "learner" and ask them to engage in a short learning or thinking activity. Many of these See For Yourself exercises are similar to ones we've used in our own educational psychology classes. Our students have found them to be quite helpful in making concepts and principles more "real" for them—and hence more vivid, understandable, and memorable. An example of such an exercise follows.

See For Yourself

Carberry and Seville

- 1. Professor Josiah S. Carberry has just returned the first exam, scored and graded, in your advanced psychoceramics class. You discover that you've received one of the few high test grades in the class, an A-. Why did you do so well when most of your classmates did poorly? Jot down several possible explanations for why you might have received a high grade in Dr. Carberry's class.
- An hour later, you get the results of the first test in Professor Barbara F. Seville's sociocosmetology class, and you learn that you failed it! Why did you do so poorly? Jot down several possible reasons for your F on this test.
- Think About It questions: An additional feature comes in the form of *Think About It* questions in the margin that encourage readers to connect chapter content to their past experiences or current beliefs.

think about it

Can you think of a recent situation in which you exhibited positive transfer? Can you think of one in which you exhibited negative transfer?

• Example artifacts from students and teachers: If you quickly flip through the book, you'll see many classroom artifacts—that is, examples of work created by actual students and teachers. We use artifacts throughout the book to help readers connect concepts, principles, and strategies to students' behavior and to classroom practices.

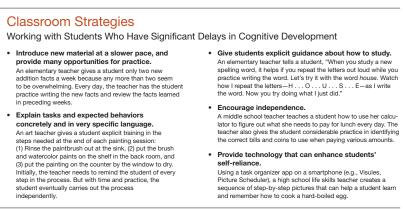
Figure 7.15 A strong moral code often encompasses a concern for the welfare of animals, as shown in this 9-year-old's response to the topic "Something I Would Vote For"

Something I Would Vote For No more hurfing I would Vote for No more hurfing I would Vote for No more hurfing I whales & dolphins. I thinkit is important to save them because they were here beforeus. Also some species are already exclinct like the chinese river dolphin. That is what I would vote for.

• **Developmental Trends:** To a considerable degree, we talk about concepts and principles that apply to children and adolescents at all grade levels. Yet 1st graders often think and act very differently than 6th graders, and 6th graders can, in turn, be quite different from 11th graders. Most chapters have one or more *Developmental Trends* tables that highlight and illustrate developmental differences that teachers are apt to see in grades K–2, 3–5, 6–8, and 9–12. Here is an example from part of a Developmental Trends table.

Table 3.2 Metacognition at Different Grade Levels AGE-TYPICAL CHARACTERISTICS EXAMPLE SUGGESTED STRATEGIES · Awareness of thought in oneself and An adult tells 6-year-old . Talk often about thinking processes others, albeit in a simplistic form; limited Brent that she will read (e.g., "I wonder if "How might you ability to reflect on the specific nature of one's own thought processes him a list of 12 words; she then asks him to predict member to 2") Provide opportunities for students to Considerable overestimation of what how many he'll be able to "experiment" with their memories (e.g. has been learned and how much can be remember. Brent predicts "about 8 or 9 . . . maybe all of them," but in fact he playing "I'm going on a trip and am going to pack _____," in which each student repeats items previously mentioned and Grades K-2 recalls only 6. Later, when then adds another item to the list). Belief that the absolute truth about any · Introduce simple learning strategies (e.g. the adult asks him what topic is "out there" somewhere, waiting to be discovered he did to try to remember the words, he says only, rehearsal of spelling words, repeated practice of motor skills). 'Think" and "Holded it, hold it in my brain."

• Classroom Strategies boxes: Most chapters have two or more *Classroom Strategies* boxes that offer concrete suggestions and examples of how teachers might apply a particular concept or principle. These features should provide yet another mechanism to help our readers apply educational psychology to actual classroom practices. Part of one of these Classroom Strategies boxes is shown here.



Sources: Feuerstein, Feuerstein, & Falik, 2010; K. L. Fletcher & Bray, 1995; Heward, 2009; Patton, Blackbourn, & Fad, 1996; Prout, 2009; Tumbull et al., 2010.

• Use of footnotes: Some of our colleagues in the field may be surprised to see our use of footnotes rather than APA (American Psychological Association) citation style throughout the book. Our decision has been strictly a pedagogical one. Yes, students need to know that the principles and recommendations in this book are research-based. But we've found that APA style can be quite distracting for someone who is reading about psychology for the first time and trying to sort out what things are and are not important to learn and remember. Novice psychologists should be concerned more with the *ideas themselves* than with the people behind the ideas. By putting most of the research authors' names in small print at the bottom of the page, we can help novices better focus their attention on what things truly are most important to know and understand.

Learning Management System (LMS)– Compatible Assessment Bank, and Other Instructor Resources

LMS-Compatible Assessment Bank

With this new edition, assessments are included in LMS-compatible banks for the following learning management systems: Blackboard (ISBN 9780136817758), Canvas (ISBN 9780136817703), D2L (ISBN 9780136817918), and Moodle (ISBN 9780136817871). These packaged files allow maximum flexibility to instructors when it comes to importing, assigning, and grading. Assessment types include:

• Learning Outcome Quizzes: Each chapter *Big Idea* is the focus of a *Learning Outcome Quiz* that is available for instructors to assign through their Learning Management System. The *Big Ideas* identify chapter content that is most important for learners and serve as the organizational framework for each chapter. The quiz questions focus almost exclusively on meaningful learning and, often, on application of key concepts and principles related to scenarios and problems. In general, the quizzes have been written with a particular principle in mind: When used in the LMS

environment, these multiple-choice questions are automatically graded and include feedback for the correct answer and for each distractor to help guide students' learning. As we say in Chapter 10, Assessment activities can be learning experiences in and of themselves.

- **Application Exercises:** Each chapter provides opportunities for students to apply what they have learned through *Application Exercises*. One *Application Exercise* is available for each Big Idea within the chapter. The exercises require students to watch short videos, read scenarios, or think about situations and then answer open-ended questions. When used in the LMS environment, a model response written by experts is provided after students submit the exercise. This feedback helps guide students' learning and can assist the instructor in grading.
- Chapter Tests: Suggested test items for each chapter in the following formats: multiple choice and short answer/essay. Some items (lower-level questions) simply ask students to identify or explain concepts and principles they have learned. But many others (higher-level questions) ask students to apply those same concepts and principles to specific classroom situations—that is, to actual student behaviors and teaching strategies. The lower-level questions assess basic knowledge of educational psychology. But ultimately, it is the higher-level questions that can best assess students' ability to use principles of educational psychology in their own teaching practice.

Instructor's Manual (ISBN 9780136817611)

The Instructor's Manual is provided as a Word document and includes resources to assist professors in planning their course. These resources consist of suggestions for learning activities, supplementary lectures, group activities, and additional media resources. These have been carefully selected to provide opportunities to support, enrich, and expand on what students read in the textbook.

PowerPoint® Slides (ISBN 9780136817574)

PowerPoint slides are provided for each chapter and highlight key concepts and summarize the content of the text to make it more meaningful for students. Oftentimes, these slides also include questions and problems designed to stimulate discussion and to encourage students to elaborate and deepen their understanding of chapter topics.

Note: All instructor resources—LMS-compatible assessment bank, instructor's manual, and PowerPoint slides—are available for download at www.pearsonhighered.com. Use one of the following methods:

- From the main page, use the search function to look up the lead author (i.e., Ormrod)
 or the title (i.e., Essentials of Educational Psychology). Select the desired search
 result, then access the "Resources" tab to view and download all available resources.
- From the main page, use the search function to look up the ISBN (provided above) of the specific instructor resource you would like to download. When the product page loads, access the "Downloadable Resources" tab.

New to This Edition

Our knowledge about how children and adolescents learn and develop—and also about how best to *help* them learn and develop—grows every year. Throughout this sixth edition, we've made many changes to reflect new research findings and evidence-based classroom strategies. General changes include the following:

More explicit connections between principles and teaching strategies: For several
chapters in the prior edition, we provided most of the teaching strategies in separate

- sections near the end of the chapter. In this edition, we integrated those teaching strategies throughout the chapters. As a result, the *Big Idea* sections in many chapters now include a subsection titled *Teaching Strategies* to make the connections between the principles and the teaching strategies more explicit.
- More explicit connections between theories and principles: Although our approach in this book is to integrate the concepts, principles, and educational strategies that diverse theoretical perspectives offer, it's also important for teachers to have some familiarity with specific psychological theories and with prominent theorists who have had a significant influence on psychological thinking (e.g., Jean Piaget, Lev Vygotsky, B. F. Skinner). To better connect these theories to the *Big Ideas* and principles presented in the text, we moved the theories from the *Theoretical Perspectives* tables in the prior edition to within the body of the text.
- New figures to facilitate comprehension: We added over 90 new figures to summarize or present the concepts explained in the text.
- **Updated references and explanations:** We have included over 500 new references to provide readers with the most current and relevant research.
- New keywords and definitions: We added new keywords and definitions that are consistent with current research.

Key Content Updates by Chapter

More specific, chapter-by-chapter changes include the following additions and modifications:

- Chapter 1: Added a second reflection question and explanation related to motivation for the opening "Case Study: The 'No D' Policy"; switched the order of the first and second big ideas (Sections 1.1 and 1.2); added an explanation and figure related to the organization of the educational psychology topics within the book; added a brief history of the field of educational psychology; added examples of the types of questions addressed in each chapter in the book; added a definition of *variable* with examples; added a figure to show the relationships between variables, principles, theories, and ideas; added several study strategies, with figures and examples, including spacing study sessions, reviewing previously learned material, previewing material, taking notes during reading, finding examples and nonexamples of concepts, checking and practicing what you have learned, and evaluating your study schedule; and added a principle about being an active participant and putting forth effort in learning and studying.
- Chapter 2: Replaced the Case Study at the beginning of the chapter with a new Case Study titled "Studying for a Test"; moved all of the teaching implications in Section 2.5 to within the chapter at the appropriate locations; edited the wording and order of a few of the Big Ideas; deleted Table 2.1 and distributed the text from the table to within the chapter or within other chapters; added a definition of *cognition* at the beginning of the chapter; added more specific information about the brain in Section 2.1 including two new figures (Figures 2.4 and 2.5); added a new Figure 2.6; revised the model of memory in Figure 2.7; added a new Figure 2.8; added the terms and definitions for *mind wandering*, *selective attention*, and *divided attention* in Section 2.2; added an explanation of cognitive load theory; added a new subsection in Section 2.3 with three new theories of concepts (classical theory of concepts, prototype theory, and exemplar theory) along with a new table that includes examples of different concepts; added a new subsection in Section 2.3 with teaching strategies for teaching concepts, including a new Classroom Strategies box; added a new example

for organization along with a new Figure 2.16; added a new example for encouraging elaboration along with a new Figure 2.18; added a new Figure 2.22 to show several different types of constructivism; added a new Figure 2.26 to provide an example of one of the teaching strategies; added an example in Section 2.5 about how memories are retrieved by following pathways; added information in Section 2.5 about the role of forgetting and new findings from neuroscience with updated citations; added a new subsection in Section 2.5 about providing opportunities to practice retrieval, including a new Figure 2.28; added a new subsection in Section 2.5 about intermixing practice problems, including a new See For Yourself exercise and a new Figure 2.29; added a new sub-section in Section 2.5 about spacing review sessions that includes a definition for *spacing effect*; and made minor edits throughout the chapter.

- **Chapter 3:** Deleted Big Ideas 3.5 and 3.6 and moved the principles and practices within them into other sections of the chapter; edited the wording of Big Idea 3.4; added a figure to list many different types of complex cognitive processes; added a new figure illustrating self-regulation, metacognition, and motivation; explained the differences between self-regulation and metacognition in Section 3.1; provided more explanation about metacognition and a figure showing the three categories of metacognitive knowledge; added four new strategies and examples in the Classroom Strategies section titled "Fostering Self-Regulation"; added a new figure related to specific transfer; added a new paragraph using an example about computer programming for general transfer in Section 3.2; revised the definition of service learning and provided a new example of it in Section 3.2; added an explanation of critical service learning along with an associated figure; added a new figure showing the components of well-defined and ill-defined problems; expanded the explanation of creativity in Section 3.3; added text and an associated figure related to the creative problem-solving process; added the key term engineering design and explained the processes involved in it; added three examples of how teachers can help students avoid mental sets (Section 3.3); added a new section about thinking at the beginning of Section 3.4 along with a figure of the categories of cognitive processes; added the terms design thinking and computational thinking along with explanations of each; moved the ideas in the Cultural Considerations box (Section 3.4) to within the text in the appropriate section; and added a new figure related to students being critical thinkers.
- Chapter 4: Deleted Big Ideas 4.5 and 4.6 and moved the principles and practices within them into other sections of the chapter; edited the wording of Big Idea 4.3; added a definition and explanation of ecological systems theory in the introduction; added a definition of Behaviorism in Section 4.1; edited Figures 4.3 and 4.6; added a definition and examples of the Premack Principle in Section 4.1; added a definition of social cognitive theory in Section 4.1; added a definition of cognitive modeling in Section 4.1; added new Figures 4.7, 4.8, and 4.12; provided more examples of using verbal praise and a token economy in Section 4.1; added definitions of social constructivism and sociocultural theory in Section 4.2.; the ideas in the Cultural Considerations box (Section 4.3) were moved to within the text in the appropriate section; added an example of how cultural lenses can affect students' views in Section 4.3; added a new section in subsection 4.3 related to race and included definitions and examples of racial ideology, color-blind racial ideology, racial microaggressions, and racial battle fatigue; added a new Figure 4.16; added another example of stereotypes in Section 4.3; and added two new sections for teaching strategies in Section 4.4.
- **Chapter 5:** The title of the chapter was changed to "Motivation and Emotions"; Big Ideas 5.2 and 5.4 were combined; deleted Table 5.1 and distributed the text from the

table to within the chapter or within other chapters; added a new figure in Section 5.1 about theoretical approaches; added a new section in Section 5.1 titled "Teacher Beliefs About and Assessment of Students' Motivation" along with an accompanying section with teaching strategies that include a new figure; included new figures in Section 5.2 related to arousal, self-worth, and interest; added two new See For Yourself activities in Section 5.2 ("Enjoyable Activity" along with an accompanying figure and "Self-Efficacy for Different Activities"); added more explanation about cost in Section 5.2; revised a figure related to self-efficacy and added a complementary paragraph to explain it; added a new figure related to appropriate attributions; added a new teaching strategy related to usefulness in Section 5.3; moved the ideas in the Cultural Considerations boxes (previously in Sections 5.3 and 5.4) to within the text in the appropriate section; edited a couple examples in the Classroom Strategies box titled "Enhancing Self-Efficacy and Self-Worth"; added a new figure related to SMART goals; edited some examples and added two new examples (with an accompanying figure) in the Classroom Strategies box titled "Forming Productive Expectations and Attributions;" added a new figure about situational interest in Section 5.3; added more strategies related to caring in Section 5.3; and added definitions of emotions, social and emotional learning, and emotion regulation (along with accompanying explanations) in Section 5.4.

- Chapter 6: Deleted Big Idea 6.5 and moved the principles and practices within it into other sections of the chapter; deleted Table 6.1 and distributed the text from the table to within the chapter or within other chapters; updated several figures throughout the chapter; added a figure that shows synaptic connections in Section 6.1; added a paragraph about children's use of different brain areas in Section 6.1; in Section 6.2, added a figure that shows an example of mental schemes, a figure related to language development, a figure explaining reciprocal teaching, and a figure about apprentice-ships; added to the definition and explanation of *scheme* in Section 6.2; edited the examples for assimilation and accommodation in Section 6.2; in Section 6.4, added a figure related to dispositions and a figure about multiple intelligences; and moved the ideas in the Cultural Considerations box (Section 6.4) to within the text in the appropriate section.
- Chapter 7: Edited the wording of Big Ideas 7.1 and 7.2; deleted Big Idea 7.4 and moved the principles and practices within it into other sections of the chapter; in Section 7.1, edited the principles and the order in which some of them appear; added a table for personality traits along with text to accompany it; created several new figures in Section 7.1; in Section 7.1, added definitions and accompanying explanations for traits, sociability, activity level, environmental sensitivity, permissive and uninvolved parenting, self-concept, self-esteem, reciprocal effects model, gender identity, and sexual orientation identity; added a new See For Yourself exercise titled "Your Sense of Self" along with an explanation of it; added a new principle related to sexual orientation; added a principle about creating positive environments for all gender identities and sexual orientation identities; added a new definition for social and emotional learning; added a new figure for steps in social problem solving; moved the ideas in the Cultural Considerations box (Section 7.3) to within the text in the appropriate section; and reorganized the principles and text in Section 7.4.
- Chapter 8: Added a new Figure 8.1 related to teacher control and edited two other figures in Section 8.1; added a new See For Yourself exercise titled "Driving a Car" along with an explanation of it; reorganized Section 8.2 and added a new table at the beginning of this section to organize all of the approaches within this section; added a new figure related to different question types; reorganized Section 8.3 and added a new table at the beginning of this section to organize all of the approaches within

this section; added a paragraph to explain debates and structured controversies; added a new figure related to the procedures for a structured controversy; added a new figure related to the procedures for the Jigsaw approach and the associated text to explain it; added definitions for *problem-based learning*, *project-based learning*, and *engineering design* along with explanations and two new figures; added a definition for *instructional simulations*; added paragraphs to make connections to apprenticeships in Section 8.3 and differentiated instruction in Section 8.4; moved the ideas in the Cultural Considerations box (Section 8.4) to within the text in the appropriate section; added a definition of *flipped classroom* and an associated explanation in the text; and made edits and organizational changes throughout the chapter.

- Chapter 9: Added a definition for social and emotional learning; revised two figures in Section 9.1; added a new recommendation section in Section 9.1 about creating a psychologically safe environment; added a definition for psychological safety; in Section 9.2, reorganized the section on communicating regularly with parents and other primary caregivers; added a paragraph related to community member involvement in Section 9.2; in Section 9.3, added a paragraph explanation to the See For Yourself "Identifying Misbehaviors" section; added an image to the See For Yourself "Putting Yourself in a Parent's Shoes" section; moved the ideas in the Cultural Considerations box (Section 9.3) to within the text in the appropriate section; added a paragraph and an accompanying figure about engaging strategies; and added a new recommendation and paragraph about using the simplest and least intrusive strategy possible at the end of Section 9.3.
- **Chapter 10:** Added a definition for *diagnostic assessment*; added a new figure and a new table related to diagnostic, formative, and summative assessments; modified Figure 10.5 and added more text explanation related to it; in Section 10.1, added more explanation to how assessments can motivate students; added a new Figure 10.5; added a definition for rating scale along with more explanation and checklists; edited Figure 10.8 and added more text to accompany it related to attributes of effective rubrics; added more explanation about dynamic assessment; added new Figure 10.9 about qualities of good assessments; added definitions for predictive validity and construct validity; added seven more strategies in the Classroom Strategies box titled "Guidelines for Constructing Multiple-Choice Items;" added a new Figure 10.13 and accompanying text about grading multiple-choice items; added a new Figure 10.14 with the examples of performance assessments; added a new principle and associated text in Section 10.4 related to minimizing the negative effects of stereotype threat; moved the ideas in the Cultural Considerations box (Section 10.4) to within the text in the appropriate section; and moved some sections and made minor edits throughout.

Acknowledgments

Although the title page lists us as the authors of this book, we've hardly written it alone. We're greatly indebted to the countless psychologists, educators, and other scholars whose insights and research findings we have pulled together in these pages. We are also incredibly appreciative of the collective efforts of the Pearson team, including Rebecca Fox-Gieg, Curtis Vickers, Janelle Rogers, Anitha Vijayakumar, Vanitha Puela, and others who have attended to the gazillion (and sometimes mysterious) details of turning this book into both concrete and virtual realities.

On the home front have been the many students and teachers whose examples, artifacts, and interviews illustrate some of the concepts, developmental trends, and classroom

strategies we describe in the book: Aleph Altman-Mills, Andrew Belcher, Katie Belcher, Noah Davis, Shea Davis, Barbara Dee, Tina Ormrod Fox, Amaryth Gass, Anthony Gass, Ben Geraud, Darcy Geraud, Macy Gotthardt, Colin Hedges, Philip Hilbert, Erin Islo, Jesse Jensen, Sheila Johnson, Jack Jones, Mia Jones, Shelly Lamb, Michele Minichiello, Susan O'Byrne, Alex Ormrod, Jeff Ormrod, Isabelle Peters, Laura Riordan, Corey Ross, Ashton Russo, Alex Sheehan, Connor Sheehan, Matt Shump, Melinda Shump, Grace Tober, Ashleigh Utzinger, Grant Valentine, Caroline Wilson, Hannah Wilson, and Brian Zottoli.

The reviewers who helped shape this sixth edition were Cassendra Bergstrom, University of Northern Colorado; Anthony C. Derriso, The University of Alabama; Carla M. Firetto, Arizona State University; Jodi Legnon, Northeastern State University; Regina Rahimi, Georgia Southern University; Jill Wendt, Arizona State University; and Maaly Younis, University of Northern Colorado. We are greatly indebted to all of these individuals for their deep commitment to preparing future teachers and to getting the word out about the many things that the field of educational psychology has to offer.

We must also acknowledge the contributions of our professional colleagues around the country who've reviewed prior editions of the book and offered many invaluable insights and suggestions: Lynley H. Anderman, University of Kentucky; Heidi Andrade, State University of New York at Albany; Bonnie Armbruster, University of Illinois at Urbana-Champaign; Ty Binfet, Loyola Marymount University; Bryan Bolea, Grand Valley State University; Kym Buchanan, University of Wisconsin–Stevens Point; Jessica Chittum, East Carolina University; Rhoda Cummings, University of Nevada at Reno; Emily de la Cruz, Portland State University; Karen A. Droms, Luzerne County Community College; Randi A. Engle, University of California, Berkeley; Vanessa Ewing, University of Northern Colorado and Metropolitan State University of Denver; Robert B. Faux, University of Pittsburgh; William M. Gray, University of Toledo; Robert L. Hohn, University of Kansas; Leah Johnson, Indiana University and Purdue University, Fort Wayne; Donna Jurich, Knox College; Adria Karle, Florida International University; Julita G. Lambating, California State University at Sacramento; Frank R. Lilly, California State University at Sacramento; Jenny Martin, Bridgewater College; Jeffrey Miller, California State University at Dominguez Hills; Anne Marie Rakip, South Carolina State University; Marla Reese-Weber, Illinois State University; Michelle Riconscente, University of Maryland at College Park; Cecil Robinson, University of Alabama; Analisa L. Smith, Nova Southeastern University; Beverly Snyder, University of Colorado at Colorado Springs; Karthigeyan Subramaniam, University of North Texas; Debi Switzer, Clemson University; Mark Szymanski, Pacific University; Kimberlee Taylor, Utah State University; Tenisha Tevis, American University; Michael P. Verdi, California State University at San Bernardino; Vickie Williams, University of Maryland, Baltimore County; Steven R. Wininger, Western Kentucky University; John Woods, Grand Valley State University; and Sharon Zumbrunn, Virginia Commonwealth University.

Finally, of course, Jeanne must thank her husband, Richard; her children, Tina, Alex, and Jeff; and her grandchildren, Olivia, Miles, and Jack. Brett would like to thank his wife, Rebecca; his children, Mia and Jack; his parents, Carole and Jack; and his stepfather, Larry. Our families have shaped our lives—and so also this book—in ways too numerous to recall.

J. E. O. B. D. J.

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Come to understand your own cultural lens and learn as much as you can about students' cultural backgrounds. 166

Be aware of how your beliefs about race affect your behaviors and communications with students and others. 167

Incorporate the perspectives and traditions of many cultures into the curriculum. 169

Be sensitive to cultural differences in behaviors and beliefs and, when appropriate, adapt instructional methods to students' accustomed ways of learning and behaving. 170

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Explore students' reasoning with problem-solving tasks and probing questions. 266

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Conduct activities in which students must depend on one another for their learning. 371

Have students answer questions through their own research or investigations. 374

Have students work on complex, real-world problems, projects, and designs. 374

When real-world tasks are impractical or impossible, consider using simulations and games. 377

Have students work one-on-one with another student or a teacher. 378

Use computer technology to enhance communication and collaboration. 381

8.4 General Instructional Strategies 382

Take group differences into account. 382

Consider how you might productively modify or supplement instructional strategies for the benefit of English learners in your classroom. 383

Also take developmental levels, individual differences, and special educational needs into account. 383

Provide sufficient scaffolding to ensure successful accomplishment of assigned tasks. 385

Combine several instructional approaches into a single lesson. 385

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9.1 Creating an Environment Conducive to Learning 392

Arrange the classroom to maximize attention and minimize disruptions. 393

Communicate caring and respect for every student, 393

Work hard to improve relationships that have gotten off to a bad start. 395

Create a sense of community and belongingness. 395

Create a goal-oriented and business-like (but nonthreatening) atmosphere. 396

Create a psychologically safe environment for all students. 396

Establish reasonable rules and procedures. 398

Enforce rules consistently and equitably. 399

Keep students productively engaged in worthwhile tasks. 400

Plan for transitions. 401

Take individual and developmental differences into account, 401

Continually monitor what students are doing. 402

9.2 Expanding the Sense of Community Beyond the Classroom 404

Collaborate with colleagues to create an overall sense of school community. 404

Work cooperatively with other agencies that play key roles in students' lives. 405

Communicate regularly with parents and other primary caregivers. 405

Invite families and community members to participate in the academic and social life of the school. 407

Make an extra effort with seemingly "reluctant" parents. 407

9.3 Reducing Unproductive Behaviors 409

Consider whether instructional strategies or classroom assignments might be partly to blame for off-task behaviors. 409

Consider whether cultural background might influence students' classroom behaviors, 410

Ignore misbehaviors that are temporary, minor, and unlikely to be repeated or copied. 411

Give signals and reminders about what is and is not appropriate. 412

Get students' perspectives about their behaviors. 413

Teach self-regulation techniques. 415

When administering punishment, use only those consequences that have been shown to be effective in reducing problem behaviors. 416

Confer with parents. 418

To address a chronic problem, plan and carry out a systematic intervention. 422

Determine whether certain undesirable behaviors might serve particular purposes for students. 424

Use the simplest and least intrusive strategy possible to address student misbehaviors. 426

9.4 Addressing Aggression and Violence at School 426

Make the creation of a nonviolent school environment a long-term effort. 428

Intervene early for students at risk. 430

Provide intensive intervention for students in trouble. 430 Take additional measures to address gang violence. 430

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Promoting Learning and Motivation 441

Assessments can influence students' cognitive processes as they study. 442

Assessment activities can be learning experiences in and of themselves. 443

Assessments can provide feedback about learning progress. 443

Assessments can motivate students to study and learn. 443

Assessments can encourage engagement and selfregulation if students play an active role in the assessment process. 444

Through both words and deeds, communicate that promoting learning and mastery—not passing judgment—is the ultimate goal. 444

Determining What Students Have Learned at the End of Instruction 445

Evaluating the Quality of Instruction 445

10.2 Enhancing Learning Through Classroom Assessment Practices 445

Make assessment criteria explicit early in the instructional process. 445

Ask students to evaluate their own performance. 448

Assess students' ability to learn new things given varying levels of guidance and support. 449

Take advantage of technology-based formative assessment tools. 449

10.3 Important Qualities of Good Assessment 450

A good assessment is reliable. 450

A good assessment is standardized for most students. 452

A good assessment has validity for its purpose. 453

A good assessment is practical. 455

10.4 Informally and Formally Assessing Students' Progress and Achievements 456

Conducting Informal Assessments 456

Observe both verbal and nonverbal behaviors. 457

Ask yourself whether your existing beliefs and expectations might be biasing your judgments. 457

Keep a written record of your observations. 458

Don't take any single informal observation too seriously; instead, look for patterns over time. 458

Designing and Giving Formal Assessments 459

Get as much information as possible within reasonable time limits. 459

When practical, use authentic tasks. 460

Use paper-and-pencil assessment tasks when they are consistent with instructional goals. 461

Use performance assessments when necessary to ensure validity. 463

Define tasks clearly and give students some structure to guide their responses. 466

Carefully scrutinize items and tasks for characteristics that might put some groups at an unfair disadvantage. 467

When giving tests, encourage students to do their best, but don't arouse a lot of anxiety. 468

Minimize the potential negative effects of stereotype threat during testing. 469

Establish conditions for the assessment that enable students to maximize their performance. 471

Take reasonable steps to discourage cheating. 471

Evaluating Students' Performance on Formal Assessments 472

After students have completed an assessment, review evaluation criteria to be sure the criteria can adequately guide scoring. 473

Be as objective as possible. 473

Make note of any significant aspects of a student's performance that predetermined scoring criteria don't address. 473

When determining overall scores, don't compare students to one another unless there is a compelling reason to do so. 473

Accompany any test scores with specific, constructive feedback. 474

Make allowances for risk taking and the occasional "bad day." 475

Respect students' right to privacy. 476

10.5 Summarizing Students' Achievement with Grades and Portfolios 477

Base final grades largely on final achievement levels and hard data. 477

Use many assessments to determine final grades, but don't count everything. 477

Share grading criteria with students, and keep students continually apprised of their progress. 477

Accompany grades with descriptions of what the grades reflect. 478

Also accompany grades with qualitative information about students' performance. 479

Use portfolios to show complex skills or improvements over time. 479

Keep parents in the loop. 481

10.6 Assessing Students' Achievement and Abilities with Standardized Tests 483

High-Stakes Tests and Accountability 485

Using Standardized Achievement Tests Judiciously 485

When you have a choice in the test you use, choose one that has high validity for your curriculum and students. 486

Teach to the test if—but only if—it reflects important instructional goals. 486

When preparing students for an upcoming standardized test, tell them what the test will be like and teach them good test-taking skills. 486

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When administering the test, follow the directions closely and report any unusual circumstances. 487

Make appropriate accommodations for English learners. 487

When interpreting test results, take students' ages and developmental levels into account. 488

If tests are being used to measure teacher or school effectiveness, advocate for a focus on students' improvement over time rather than on age-group averages. 488

Never use a single test score to make important decisions about students. 489

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Essentials of Educational Psychology

Big Ideas to Guide Effective Teaching

Introduction to Educational Psychology





Big Ideas to Master in this Chapter

- **1.1** Effective teachers continually work to enhance their professional knowledge and skills.
- **1.2** Effective teachers use research findings and research-based theories to make decisions about instructional strategies, classroom management, and assessment practices.
- **1.3** Students read, study, and learn more efficiently when they plan appropriately and use effective strategies.

Case Study: The "No D" Policy

Anne Smith is a ninth-grade English teacher with 10 years of teaching experience, and by all accounts she's an excellent teacher. Even so, in previous years many of her students haven't invested much time or energy into their writing assignments and seemingly haven't been bothered by the low grades they've earned in her classes. In an effort to engage this year's students more fully in their schoolwork, Ms. Smith begins the school year by initiating two new policies.

- First, to pass her course, students must earn at least a C. She won't give anyone a final
 grade of D because she knows that everyone can earn a high grade if they put forth effort.
- Second, students will have multiple opportunities to revise and resubmit assignments. She'll
 give whatever feedback students need on the assignments to help them improve their work.
 And if needed, she'll even give them one-on-one instruction to help them.

She solicits students' questions and concerns about the new policies, gains their agreement to "try something new," and engages them in a discussion of specific, concrete characteristics of A-quality, B-quality, and C-quality work.

As the school year progresses, she regularly administers brief surveys to get students' feedback about her innovations, asking such questions as "How is the 'no D' policy working for you?" "Do you think your grade is an accurate reflection of your learning?" and "Any suggestions?" Students' responses on the surveys are overwhelmingly positive. Students mention noticeable improvements in the quality of their writing and increasingly report that they believe themselves to be in control of both their learning and their grades. Furthermore, they begin to see their teacher in a new light, "as one who will help them achieve their best work, not as one who just gives out grades . . . as a coach encouraging them along the long race of learning." Final course grades also confirm the value of the new policies: A much higher percentage of students earn grades of C or better than has been true in past years.

Please answer these two questions before you read further:

- 1. What strategies does Ms. Smith use to develop her students' writing skills?
- 2. How might Ms. Smith's policies and behaviors motivate her students?

Effective teachers don't simply transmit new information and skills to students, they also help students *master* the information and skills. Ms. Smith develops her students' writing skills by giving them feedback and individualizing instruction when needed to help them improve their skills. By allowing students to revise and resubmit assignments, Ms. Smith gives all students the chance to improve and demonstrates her commitment to helping them learn and develop their writing abilities.

Effective teachers also motivate students to engage in learning activities. Ms. Smith's policies and behaviors likely motivate her students in many ways. Ms. Smith's first policy sets high expectations and demonstrates her belief that all students can succeed with effort, which is supported by the second policy: students can revise and resubmit assignments multiple times. These policies can motivate students, especially those who might not have been as engaged otherwise because they perceived themselves to be poor writers. Students' successes, even minor ones, can motivate them to continue to succeed and improve their writing. In addition, by surveying students and listening to their feedback, Ms. Smith demonstrates that she respects and cares about students' opinions and their development as writers. If students trust Ms. Smith and feel a connection with her, they're more likely to listen to her and be motivated to participate in class activities.

Ms. Smith's case study is an example of how teachers' decisions to implement class-room strategies and policies can affect what students know, think, do, and feel. However,

Chapter Outline

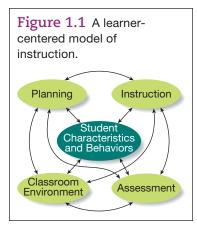
Case Study: The "No D" Policy

- 1.1 Developing Expertise as a Teacher
- 1.2 Using Research Findings to Make Instructional Decisions
- 1.3 Strategies for Learning and Studying Effectively

Summary

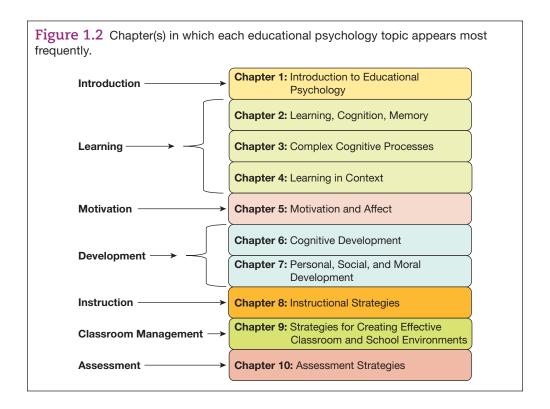
Case Study Practice Exercises: New Instructional App

¹ Based on a description in A. K. Smith, 2009.



students' characteristics and behaviors must also influence the decisions teachers make, such as decisions about what topics and skills to teach (*planning*), how to teach those topics and skills (*instruction*), how to keep students on task and supportive of one another's learning efforts (creating an effective *classroom environment*), and how best to determine what students have learned (*assessment*). The relationships among these factors is depicted in Figure 1.1. Notice how *student characteristics and behaviors* are at the center of the figure because these must drive almost everything that teachers do in the classroom. Such an approach to teaching is sometimes known as **learner-centered instruction**.²

The purpose of this text is to help you understand children and adolescents: how they learn and develop, how they're likely to be similar to but also different from one another, what activities and assignments are apt to engage them in the classroom, and so on. It will also give you a toolbox of strategies for planning and implementing instruction, creating an environment that keeps students motivated and on task, and assessing students' progress and achievement. These topics are within the field of **educational psychology**, which is an academic discipline that (1) systematically studies the nature of human learning, development, motivation, and related topics and (2) applies its research findings to the identification and development of effective instructional practices, including classroom management and assessment. These topics are presented in this text in the order shown in Figure 1.2. These topics don't always fit neatly into just one chapter; they often overlap and are related to one another. For example, classroom management strategies are built upon theories of learning, development, and motivation. Throughout the text, we've tried to make connections between topics to help you understand the interrelationships among concepts as you further your knowledge of this fascinating field.



² For good general discussions of learner-centered instructional practices, see McCombs, 2005; National Research Council, 2000. You may also want to look at the American Psychological Association's 14 *Learner-Centered Psychological Principles* (www.apa.org/ed/governance/bea/learner-centered.pdf).

Whether you're preparing to become a teacher or you already have teaching experience, the topics in this text help you on your road to becoming a more skillful teacher.³ We begin the next section by examining some of the ways in which teachers can develop their professional expertise and the important role that educational psychology plays in developing that expertise. Then, we explain the role of research and the scientific study of psychological principles applied to education because effective teachers use research findings to help them make decisions about their instruction. We conclude this chapter by presenting research-based strategies that you can use to study most effectively. Students in our undergraduate and graduate courses have told us that these strategies are very useful in learning the concepts in this text and in other courses or educational settings. You can also teach these study strategies to *your* students to help them become better at studying and learning.

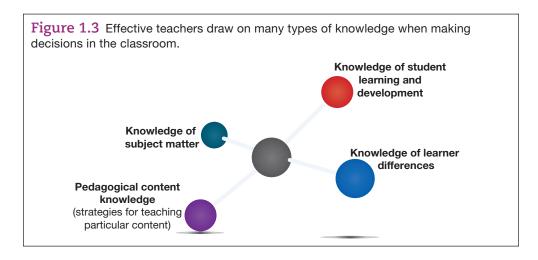
1.1 Developing Expertise as a Teacher

Big Idea 1.1 Effective teachers continually work to enhance their professional knowledge and skills.

You will become a better teacher by learning to apply the concepts in this text; however, true expertise in teaching takes many years to acquire.⁴ In this section, we offer several strategies that you can use over time to develop your knowledge and skills as a teacher—all of them based on research on teacher effectiveness.

Learn as much as you can about the subject matter you teach, about teaching strategies, and about learners and their development.

Effective teachers typically know their subject matter extremely well and can usually anticipate and address the difficulties students will have and the kinds of errors students will make in the process of mastering a certain skill or body of knowledge.⁵ Effective teachers also know a variety of teaching strategies, including strategies for teaching particular topics and skills, strategies collectively known as **pedagogical content knowledge**.⁶ In addition, effective teachers have knowledge of how their students learn and develop in social contexts and how students can differ individually and culturally (see Figure 1.3).⁷



³ Bransford et al., 2005; Brouwer & Korthagen, 2005.

⁴ Alexander, 2003; Berliner, 2001.

⁵ Borko & Putnam, 1996; Cochran & Jones, 1998; H. C. Hill et al., 2008; D. C. Smith & Neale, 1991; Windschitl, 2002.

⁶ Baumert et al., 2010; Cochran & Jones, 1998; Krauss et al., 2008; Shulman, 1986.

⁷ Bransford et al., 2005; Council of Chief State School Officers, 2013; Russ et al., 2016.

Much of this knowledge—especially knowledge of learning, development, and learner differences—is included in this text because it's within the field of educational psychology.

To meet the needs of *all* their students, teachers must be prepared to teach students with unique educational needs, including students with disabilities. **Students with disabilities** are different enough from their peers that they may require modifications to their learning goals (e.g., alternative texts or assignments) or accommodations that allow them to access class content (e.g., Braille, recorded texts, assistive technologies). Many of these students are included in general education classrooms, a practice called **inclusion**. At several points in the text we consider students with particular kinds of needs and identify strategies that may be especially useful in working with them.

Believe that you can make a difference in students' lives.

In Chapter 5 you'll discover the importance of having high **self-efficacy**—believing that you're capable of executing certain behaviors or reaching certain goals. Students are more likely to try to learn something if they believe they *can* learn it; in other words, if they have high self-efficacy. But teachers, too, must have high self-efficacy about what they can accomplish. Students who achieve at high levels are apt to be those whose teachers have confidence in what they, *as teachers*, can do—both individually and collectively—for their students. Ultimately, what teachers do in the classroom *matters* for students, not only in the short term but for years to come.

Continually reflect on and critically examine your assumptions, inferences, and teaching practices.

In the opening case study, Anne Smith reflects on her students' performance in previous years and then institutes new assessment policies that might be more motivating and productive. Like Ms. Smith, effective teachers engage in **reflective teaching**: They continually examine and critique their assumptions, inferences, and instructional practices, and they regularly adjust their beliefs and strategies in light of new evidence.¹⁰

Communicate and collaborate with colleagues.

Good teachers rarely work in isolation. Instead, they frequently communicate with colleagues in their own school district and across the nation—perhaps with colleagues in other countries as well—through face-to-face meetings, e-mail, regional or national conferences, and professional websites (e.g., www.oercommons.org). Ideally, teachers and administrators at a single school create a **professional learning community**, in which they share a common vision for students' learning and achievement, work collaboratively to achieve desired outcomes for all students, and regularly communicate with one another about their strategies and progress. ¹¹ Most experienced teachers are happy to offer beginning teachers advice and support during challenging times. In fact, they're apt to be flattered to be asked!

Learn as much as you can about the culture(s) of the community in which you are working.

Throughout the text, you'll see numerous ways in which children from diverse cultural groups may think and behave differently from one another. But a textbook can offer only a sampling of the many cultural differences you might encounter. You can

⁸ Holzberger et al., 2013; J. A. Langer, 2000; Skaalvik & Skaalvik, 2008.

⁹ Hattie, 2009; Konstantopoulos & Chung, 2011.

¹⁰ Hammerness et al., 2005; T. Hogan et al., 2003; Larrivee, 2006.

¹¹ DuFour et al., 2008; P. Graham & Ferriter, 2009; Raudenbush, 2009.

become more informed about students' cultural beliefs and practices if you participate in local community activities and converse frequently with parents and other community members. 12

Keep up to date on research findings and innovative evidence-based practices in education.

Occasional university coursework and in-service training sessions are good ways to enhance teaching effectiveness. Also, effective teachers typically subscribe to one or more professional journals and, as time allows, they attend professional conferences in their region. Many websites provide teachers with information and ideas about effective class-room practices, including the websites of professional organizations such as the National Council of Teachers of Mathematics (www.nctm.org), the National Council for the Social Studies (www.socialstudies.org), the National Association for Music Education (www.nafme.org), the National Science Teachers Association (www.nsta.org), and the International Literacy Association (www.literacyworldwide.org).

Integrate action research into your ongoing classroom practices.

Like Anne Smith in the opening case study, practicing teachers sometimes have questions that existing research findings don't fully answer. In **action research**, teachers conduct systematic studies of issues and problems in their own schools, with the goal of seeking more effective strategies for working with students. ¹⁴ For example, an action research project might involve examining the effectiveness of a new teaching technique, seeking students' opinions on a new classroom policy (as Ms. Smith does), or ascertaining reasons why many students rarely complete homework assignments.

Action research studies typically involve the following steps:¹⁵

- 1. *Identify an area of focus*. The teacher-researcher begins with a problem and gathers preliminary information that might shed light on the problem, perhaps by reading relevant books or journal articles, searching the Internet, or discussing the issue with colleagues or students. The teacher-researcher then identifies one or more specific questions to address and develops a research plan for answering those questions (data-collection techniques, necessary resources, schedule, etc.). At this point, the teacher also seeks permission to conduct the study from school administrators and any other appropriate authorities. Depending on the nature of the study, parents' permission may be necessary.
- 2. *Collect data*. The teacher-researcher collects data relevant to the research questions. Such data might, for example, be obtained from questionnaires, interviews, achievement tests, students' journals or portfolios, existing school records (e.g., attendance patterns, school suspension rates), observations, or any combination of these.
- 3. Analyze and interpret the data. The teacher-researcher looks for patterns in the data. Sometimes the analysis involves computing numerical statistics (e.g., frequencies, percentages, averages, correlation coefficients). At other times, the analysis involves an in-depth inspection of the data without numbers, such as reading students' responses to identify themes and to interpret the meaning of the responses. Or, it could be a combination that includes both statistical analyses and qualitative interpretations of the meaning of the data. The teacher-researcher then relates the findings to the original research questions.

¹² Castagno & Brayboy, 2008; McIntyre, 2010; Rogoff, 2003.

¹³ Desimone, 2009; Guskey & Sparks, 2002; Hamre et al., 2012; Hattie, 2009.

¹⁴ Mertler, 2019.

¹⁵ Steps based on those recommended by Mills, 2014.



4. Develop and implement an action plan. The teacherresearcher uses the information collected to *take* action; for instance, to change instructional strategies, school policies, or the classroom environment.

After the final step, a teacher-researcher may have all the information needed to work more effectively with students. Or, it may be necessary to go through the process again by collecting more data, analyzing and interpreting the data, and developing and implementing another action plan. This cyclical process is shown in Figure 1.4 and could continue over and over.

1.2 Using Research Findings to Make Instructional Decisions

Big Idea 1.2 Effective teachers use research findings and research-based theories to make decisions about instructional strategies, classroom management, and assessment practices.

Teachers make instructional decisions based on their prior experiences, advice from others, knowledge and skills they learned in their formal schooling, and so on. Although many of these sources of information are potentially useful to teachers' instructional decisions, effective teachers rely on research findings and research-based theories to inform their practices. In the principles that follow, we explain why teachers need to understand research, we examine the different types of research conducted by educational psychologists, and we describe how this research can be synthesized and organized into principles and theories that can be helpful to teachers.

The effectiveness of various classroom practices can best be determined through systematic research.

You have been a student for many years now, and you've undoubtedly learned a great deal about how individuals learn and develop and about how teachers can foster their learning and development. But exactly how much *do* you know? To help you find out, please complete the following short pretest that was developed by one of us authors.

See For Yourself

Ormrod's Own Psychological Survey (OOPS)

True/False

Decide whether each of the following statements is true or false.

- 1. Some children are predominantly left-brain thinkers, whereas others are predominantly right-brain thinkers.
- 2. Students are good judges of how much they know about a topic.
- __ 3. Anxiety sometimes helps students learn and perform more successfully in the classroom.
- 4. Playing video games can enhance children's cognitive development.
- 5. The ways in which teachers assess students' learning influence what and how students actually learn.

Now let's see how well you did on the OOPS. The answers, along with an explanation for each one, are as follows:

- 1. Some children are predominantly left-brain thinkers, whereas others are predominantly right-brain thinkers. False—With the development of new medical technologies in recent years, researchers have learned a great deal about how the human brain works and which parts of it specialize in which aspects of human thinking. As you'll discover in Chapter 2, the two halves, or *hemispheres*, of the brain do have somewhat different specialties, but they continually communicate and collaborate in tackling even the simplest of daily tasks. Thinking and learning about almost anything is distributed across many parts of the brain. Therefore, practically speaking, there's no such thing as left-brain or right-brain thinking.¹⁶
- 2. Students are good judges of how much they know about a topic. False—Contrary to popular opinion, students are usually *not* the best judges of what they do and don't know. For example, many students think that if they've spent a long time studying a textbook chapter, they must know its contents very well. Yet if they've spent most of their study time inefficiently—perhaps by "reading" while thinking about something else altogether or by mindlessly copying definitions—they may know far less than they think they do. We consider this *illusion of learning* further in Chapter 3.¹⁷
- 3. Anxiety sometimes helps students learn and perform more successfully in the classroom. True—Many people think that anxiety is always a bad thing. But actually, a little bit of anxiety can *improve* learning and performance, especially when students perceive a task to be something they can accomplish with reasonable effort. For instance, a small, manageable amount of anxiety can spur students to complete their work carefully and to study for tests. We explore the effects of anxiety and other emotions in Chapter 5.
- 4. Playing video games can enhance children's cognitive development. Sometimes True—A great deal of time spent playing video games *instead of* reading, doing homework, and engaging in other school-related activities can definitely interfere with children's long-term academic success. But some video games can be powerful tools for promoting important cognitive abilities, such as spatial abilities and the flexible use of attention.¹⁹ And educational technologists have increasingly been designing highly motivating video games that simulate real-world problems and foster complex problem-solving skills.²⁰ In upcoming chapters (especially Chapter 4 and Chapter 8), we examine many ways in which computer technologies can support students' learning and cognitive development.
- 5. The ways in which teachers assess students' learning influence what and how students actually learn. True—What and how students learn depend, in part, on how they expect their learning to be assessed.²¹ For example, in the opening case study, Anne Smith's "No D" and multiple-submission policies encourage students to seek feedback about their work, benefit from their mistakes, and enhance their writing skills. In Chapter 10 we look more closely at the potential effects of classroom assessment practices on students' learning.

¹⁶ Gonsalves & Cohen, 2010; Schlegel et al., 2016.

¹⁷ Carpenter et al., 2020; Dunlosky & Lipko, 2007; Stone, 2000.

¹⁸ Preckel et al., 2006; Strack & Esteves, 2015; Travis et al., 2020.

¹⁹ Green, 2014; Parong et al., 2017, 2020; Rothbart, 2011; Tobias & Fletcher, 2011.

²⁰ Blumberg, 2014; Squire, 2011.

²¹ Carpenter, 2012; Frederiksen, 1984; Haertel, 2013.